

# Catering Terms & Conditions

## About Us

At Cayenne Bistro and Grill, we take pride in being a premier full-service catering company delivering exceptional culinary experiences for a wide range of events. Since our establishment in 2018 under the ownership of Zeimina and Nazir Bharmal, we've consistently delivered high-quality cuisine, impeccable service, and innovative presentation.

## Delivery and Takeaway

We offer a variety of delivery menus ideal for meetings, conferences, weddings, and special events. Delivery fees vary based on location. Please request a quote when placing your order.

## Full Service

- Staffing Requirements: Minimum 4 hours per staff member + 20% gratuity.
- Number of Staff: Based on guest count, menu, and setup needs.
- Travel Time: Lead server and head chef paid for travel to/from venue.
- Staff Exclusivity: No assistance from friends, family, or volunteers allowed.

## Food

- Menu Changes: Must be confirmed no later than two weeks prior to the event.
- Safe Food Handling: Perishable items may be discarded two hours after service.
- Pricing: Does not include staff, rentals, beverages, or taxes.

## Alcohol

- Licensed Service: All liquor must be served by Serving It Right certified staff.
- Client-Supplied Liquor: Client is responsible for all liquor services and cleanup.

## Sole and Exclusive Provider

By choosing Cayenne Bistro and Grill, the client agrees we will be the exclusive provider of catering services. No outside caterers, food vendors, or suppliers may be engaged for events we fully cater.

## Site Inspection

Complimentary site inspections are available once your booking is confirmed.

## Event Rentals

- Rental Coordination: We manage rentals and apply a 15% coordination fee for partnered services.

- Partial Rentals: Clients arranging their own rentals may incur a consultation fee.

## Event Planning

Upon deposit approval, we assist with menu revisions, floor plans, seating arrangements, and timelines.

## Guest Count & Guaranteed Dates

Quotes are based on guest count. Final guest count is due one week prior. Reductions after this cannot be accepted.

## Deposits

- Initial Deposit: 25% (non-refundable) to secure event date.
- Second Deposit: 50% due two weeks before the event.
- Final Payment: Remaining balance billed after the event.